

Health IT Foundations - Curriculum Description: Configuring EHRs to Update Treatments

The following is a detail of the modules available today with the title, description, and key skills included in the modules. We have also included follow-up actions, which we believe are the next steps in putting the new learnings into practice. We do not provide guidance or action plans in these modules. Adjustments and additions are continually occurring. Check back or inquire about updates.

Title	Course Description	Key Skills	Suggested Follow-Up Actions
Reminders, Prompts, and Alerts in EHRs	Reminders are an important tool in driving care consistency. Review the capabilities for reminders, prompts, and alerts in EHRs, including the methods to set criteria for inclusion in the alerts.	<ul style="list-style-type: none"> • Know what prompts are available in an EHR and some of the language used to describe them • Realize the purpose of prompts • Appreciate the difference between a useful and annoying alert in a practice EHR • Understand how reminders function in the EHR, and the criteria practice might use • Be able to identify meaningful reminders for a practice 	<ul style="list-style-type: none"> • Be prepared to engage staff when customers make a product or procedure a standard of care for all qualified patients. • Discuss the criteria options with appropriate practice or health system staff for identification of patients
Using EHR System Prompts to Improve Patient Quality of Care	Step through situations when EHR reminders, prompts, and alerts may be appropriate to meet customer treatment goals. Use a multi-step process to work with customers to identify, plan, implement, and measure the efforts to implement technology that match practice goals.	<ul style="list-style-type: none"> • Recognize the process customers might use to identify an opportunity to improve the quality of care • Know the tools in the EHR to identify patients in need of a particular action • Be able to use a multi-step process to identify, plan, implement and measure efforts to improve the care using EHR tools 	<ul style="list-style-type: none"> • Have the ability to work with customers to lead them through a process to identify, plan and measure the impact of EHR system prompts • Engage customers in extending the current product to discussions into how they might implement their treatment choices
Order Set Capabilities in EHRs	Order sets include more than prescriptions, creating a complete care plan for a patient. This module will walk through the components and purpose of order sets, how the customers may identify opportunities to use order sets, and when customers may use order sets to reach their treatment goals or standardize care.	<ul style="list-style-type: none"> • Understand the components of order sets • Know the use of order sets inpatient, large practices, and community practices • Recognize the difference between two types of order sets • Understand when an order set would be a useful EHR tool for a practice 	<ul style="list-style-type: none"> • In working with customers, be comfortable in suggesting an EHR order set to help customers reach goals • Appropriately work with customers to develop the right type of order set (single choice or multi-choice)
Updating Order Sets in EHRs	Discover the reasons for order set changes, the processes used to make changes, and questions to ask to uncover a customer's update process.	<ul style="list-style-type: none"> • Recognize the efforts to update and create a new order set • Understand the process for your advocate to request, approve, create and implement order set changes • Understand your customers update process 	<ul style="list-style-type: none"> • When a new therapy or indication becomes available and upon agreement to use the new product, be prepared to have discussions regarding changing existing order sets to include new products
Identify EHR Decision Makers in Health Systems	Review the questions and methods to discover the customer EHR decision-making process and the roles of individuals in the typical process.	<ul style="list-style-type: none"> • Understand the typical workflow and timeline of EHR / Digital Health decisions within health systems • Recognize the critical decision-making roles across health systems digital health team, 	<ul style="list-style-type: none"> • Engage practices to identify their typical workflow to identify decision-makers throughout the organization, and the process customers have in place

		including pharmacy, finance, medical leadership, and specialties	
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