

Health IT Foundations - Updating EHRs for a New Drug Use

The following is a detail of the modules available today with the title, description, and key skills included in the modules. We have also included follow-up actions, which we believe are the next steps in putting the new learnings into practice. We do not provide guidance or action plans in these modules. Adjustments and additions are continually occurring. Check back or inquire about updates.

Title	Course Description	Key Skills	Suggested Follow-Up Actions
Small Practice Decision-Making for EHR Changes	Smaller offices (<25 HCPs) also use their EHRs to standardize care, identify patients in need of care, and improve communications with patients. In this module, learn how to approach practices to configure EHRs to improve care	<ul style="list-style-type: none"> • Understand how EHR features may be used and how configurations are changed • Typical types of EHR changes by practices • Identifying the best staff members to implement changes 	<ul style="list-style-type: none"> • Adapt approaches to EHR issues to smaller practices • Relate to practice staff the need for changes to the EHR to benefit patients
Why Health System EHR Changes are Important	Health system and practice use of EHRs is pervasive to better record care and standardize care across organizations. Learn why changes to the EHR impact drug prescribing.	<ul style="list-style-type: none"> • Understand the rationale for using an EHR in a health system • Be prepared to discuss how customers are using their EHR to improve care, identify patients in need, engage patients, etc. • Evaluate the impact of the EHR on your goals with a health system 	<ul style="list-style-type: none"> • Apply knowledge about EHR changes to specific product situation in practices
How Decisions about EHR Changes are Made	Across all practices have opportunities to improve care in some way. Approaching HCPs and staff to understand how practice configure their EHR to improve patient satisfaction, increase care quality, and/or simplify HCP activities	<ul style="list-style-type: none"> • Understand how EHR changes are implemented in large and small customers • Recognize the different points of view between different roles in a practice • Increase the ability to pinpoint the decision process in various types of practices 	<ul style="list-style-type: none"> • Improve the approach to HCPs, practice staff, and HCP to update EHR configuration
Health System decision Making for EHR Changes	Health systems EHR changes involve more decision-makers across more departments. Learn about health system decision-making process to achieve objectives	<ul style="list-style-type: none"> • EHR change proposal process at IDNs/health systems • Staff members/departments that may be involved in EHR change decisions • Understand types of decisions health systems and the scope of the process used • Use three scenarios in the decision-making process as a basis for your assessment 	<ul style="list-style-type: none"> • Adapt approaches to health system and broaden the audience at health systems to include HCPs across more departments